

WEBINAR COURSE CONTENT

QualityPlus

Management Consulting Co.

Inform. Perform. Transform.

COURSES

1. ISO 9001:2015 Quality Management System Awareness
2. Strategic Warehousing and Inventory Management
3. Control of Documented Information
4. Effective Quality Control
5. Risk Management
6. Production Planning and Control
7. Understanding FSSC 22000 v6
8. Advanced Internal Quality Audit
9. Supply Chain Management
10. Root Cause Analysis

QPlus

ISO 9001:2015 Quality Management System Awareness

Module 1 | Introduction to Quality Management System

- Overview of ISO 9001:2015 Quality Management System
- Plan Do Check Act
- Quality Management Principles

Module 2 | ISO 9001:2015 Requirements Part 1

- Clause 4: Context of the Organization
- Clause 5: Leadership
- Clause 6: Planning

Module 3 | ISO 9001:2015 Requirements Part 2

- Clause 7: Support
- Clause 8: Operation
- Clause 9: Performance Evaluation
- Clause 10: Improvement

Strategic Warehousing and Inventory Management

Module 1 | Inventory Planning

- Managing Inventory in a Pandemic
- Determining the Ideal Inventory Level
- Developing a Purchasing Plan

Module 2 | Inventory Control

- Inventory Control Systems
- Choosing the Best Inventory Control System for Your Organization and Situation

Module 3 | Strategic Warehouse Management

- Inventory Reduction and Warehousing Program
 - Technological Innovations for Warehouse Management
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Control of Documented Information

Module 1 | Control of Maintained Documented Information (Documented Control)

- Understanding Documented Information and its Importance
- Creation of Maintained Documented Information
- Distribution, Access, and Safekeeping of Maintained Documented Information
- Amendment, Archiving & Disposal of Maintained Documented Information

Module 2 | Control of Retained Documented Information (Records Control)

- Creation of Retained Documented Information
- Indexing, Labeling & Filing System of Retained Documented Information
- Archiving & Disposal of Retained Documented Information

Effective Quality Control

Module 1 | Understanding Statistical Sampling

- Section 1: Relevance of Statistics to Quality
- Section 2: Quality Control vs Quality Assurance

Module 2 | Developing a Sampling Plant

- Section 1: Acceptance Sampling System
- Section 2: Sampling Procedure for Inspection by Attributes
- Section 3: Sampling Procedure for Inspection by Variables
- Section 4: Evaluating Sampling Plans

Module 3 | 7 Basic QC Tools on Problem Solving

- Section 1: The 7 QC Tools
 - Section 2: Effective Problem Solving Process
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Risk Management

Module 1 | Preparing the Organization for the Risk Management Implementation

- Understanding Risk & Risk-Based Thinking
- Risk Management Definition, Principles, Framework, Process, Types
- Leadership: The Key to Creating a Culture of Risk-Based Thinking
- Preparing the People to Risk Management System Implementation

Module 2 | Risk Assessment

- Risk Assessment Framework
- Understanding Severity and Severity Rating
- Understanding Likelihood and Likelihood Rating
- Understanding Vulnerability and ECM Rating
- Evaluating the Significance of Risk

Module 3 | Risk Treatment Planning

- Understanding Treatment Options
 - Formulating Action Plans
 - Monitoring Effectiveness Action Plans
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Production Planning and Control

Module 1 | Demand Forecasting: The 1st Building Block to Effective Production Planning and Control (PPC)

- Importance, Characteristics and Methodology of Demand Forecasting
- Qualitative and Quantitative Forecasting Tools
- Measuring Forecasting Error

Module 2 | Capacity Planning: The 2nd Building Block to Effective PPC Types of Capacity

- Determinants of Capacity
- Steps in Capacity Planning Continuity Strategies (Before, During and After Disruptive Incident)

Module 3 | Aggregating Planning: The 3rd Building Block to Effective PPC

- Methodology in Aggregate Planning
 - Capacity Options in Formulating Production Strategies
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Understanding FSSC 22000 v6

Module 1 | Overview of FSSC 22000 version 6.0

- Section 1: Introduction to FSSC 22000 Version 6.0 Certification Scheme
 - WHAT IS FSSC 22000?
 - AIMS & OBJECTIVES OF FSSC 22000 SCHEME
 - FSSC 22000 VERSION 6.0 and REQUIREMENTS
- Section 2: Understanding Pre-requisite Programs PRP
 - Pre-requisite Programs (PRPs) Requirements

Module 2 | Understanding ISO 22000:2018 & HACCP v 2022

- Section 1: Understanding ISO 22000:2018 – Food Safety Management System Requirements
 - OUTLINE OF ISO 22000:2018 REQUIREMENTS
 - PLAN: CLAUSE 4.0 to 7.0
 - DO: CLAUSE 8.0 - CHECK: CLAUSE 9.
 - ACT: CLAUSE 10.0
- Section 2: Introduction to Hazard Analysis Critical Control Point (HACCP)
 - WHAT IS HACCP AND HACCP 2022

WEBINAR COURSE CONTENT

- PART ONE: GOOD HYGIENE PRACTICES
- PART TWO: HACCP SYSTEM AND GUIDELINES FOR ITS APPLICATION

Module 3 | Additional Requirements of FSSC 22000 Version 6.0

- List of additional requirements of FSSC 22000 Version 6.0 and the updates from previous version

Module 4 | Building Food Safety Culture based on PAS 320:2023

- Understanding the fundamentals of a food safety culture and the context of the organization-
- Establishing the governance for a food safety culture
- Understanding the organization's food safety culture
- Designing a strategic change plan to achieve the desired food safety culture
- Preparing the key functions towards a food safety culture
- Embedding the change plan of the organization's food safety culture into the existing FSMS
- Evaluating the performance of the organization's food safety culture
- Sustaining the continual improvement of the organization's food safety culture

Internal Quality Audit

Module 1 | Audit Preparation

- What is Audit?
- 7 Principles
- Audit Program Development
- Preparation of Audit Plan/Sampling Plan
- Preparation of Audit Checklist

Module 2 | Conducting the Internal Quality Audit

- Opening Meeting
- Steps in Conducting the Audit
- Do's and Don't in Conducting the Audit
- Questioning Techniques

Module 3 | Audit Report Writing & Follow up Audit

- Writing Conformity Report
 - Writing Nonconformity Report
 - Writing OFIs
 - Closing Meeting
 - Conducting Follow- up Audit
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Advanced Internal Quality Audit

(Based on ISO 19011:2018 Guideline in Auditing Management Standards)

Module 1 | Overview of ISO 19011:2018 Guidelines for Auditing Management Systems and Managing an Audit Program

- What is Audit?
- Seven Audit Principles-
- Audit Framework (Iso 19011:2018)
- Establishing Audit Program Objectives
- Determining and Evaluating Audit Program Risks and Opportunities
- Establishing Audit Program
- Implementing Audit Program
- Monitoring of Audit Program
- Reviewing and Improving Audit Program

Module 2 | Audit Planning

- Initiating Audit
- Preparing Audit Activities

Module 3 | Audit Proper

- Conducting Audit Activities

Module 4 | Audit Report and Follow- up Preparing & Distributing Audit Report

- Completing Audit
- Conducting Audit Follow-up
- Competence and Evaluation of Auditors

Supply Chain Management

Module 1 | Introduction to Supply Chain

- Understanding Supply Chain
- Value vs. Supply Chain
- Element of Supply Chain
- Scope of Supply Chain Management
- Function of Supply Chain Management
- The Bullwhip Effect in Supply Chain
- Organizing Supply Chain Management Process
- Information Technology & Supply Chain

Module 2 | The Upstream Side of the Supply Chain

- Managing Sourcing Process/ Vendor Management
- Why Demand Forecast

Module 3 | The Downstream Side of the Supply Chain

- Distribution Network Configuration
 - FG Inventory Control
 - Distribution Strategies
 - Supply Chain Integration and Strategic Partnering
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Root Cause Analysis

Module 1 | Understanding Nonconformity and Corrective Action Process

- Describing Nonconformity
- Identifying Nonconformity

Module 2 | Conducting Effective Root Cause Analysis

- Overview of Root Causes Analysis
- Steps in Root Cause Analysis

Module 3 | Implementing Corrective Action

- Generation and Evaluation of Corrective Action
- Implementation of Corrective Action and Evaluation of Results